



Probation  
&  
IT

Using IT capabilities for Knowledge Management in Probation and Parole



**Welcome!**

**(about me, a brief  
introduction)**


A person is holding a glowing lightbulb in a workshop setting. The background is blurred, showing a person working at a desk with a computer keyboard and a smartphone. The lightbulb is the central focus, emitting a warm, golden glow. A blue semi-transparent box is overlaid on the left side of the image, containing the text 'Knowledge management Principles' in white.

# Knowledge management

Principles



## Knowledge management principles

- Strategic anchoring
  - Process design & implementation
  - Knowledge friendly organization
- 



# Knowledge management

@ Dutch Probation  
Service



**Knowledge  
management  
@Dutch  
Probation  
Service**

- Knowledge development
- Availability (desktop, mobile)
- Establish (Probation Academy)

# Examples

- Applications
- Project RIGA



## Examples

- Applications
- Project RIGA

- Social Intranet (Digi-plaza)
- Knowledge base
- Decision Support Model
- **Project RIGA**

A woman in a grey sweater and black pants stands at the front of a room, presenting to a group of people seated in a circle. She is holding a small device in her left hand and gesturing with her right. To her right is a whiteboard with the Dutch words 'Aanleiding' and 'Beoordeling' written on it. The room has a grey carpet and a dark screen in the background.

# Lessons learned

Ask me!